REFERENCES

- Apps, J. 2014. The Art of Conversation: Change Your Life with Confident Communication, John Wiley and Sons, Ltd, Sussex, UK.
- Brizendine, L. 2006. The Female Brain. Broadway Books, New York.
- Chamberlain, K. 2014. Conversation Starters: 1,000 Creative Ways to Talk to Anyone about Anything. Skyhorse Pubishing, New York
- Connelly, M. 2009. The Black Echo (Novel), Orion Books, London
- Fine, D. 2005. The Fine Art of Small Talk: How to Start a Conversation, Keep it Going, Build Networking Skills and Leave a Positive Impression, Hyperion, New York
- Gabor, D. 1983. How to start a Conversation and Make Friends, A Fireside Book, New York
- Johnson, R. B & Christensen, L. 2014, Educational Research: Quantitative, Qualitative, and Mixed Approaches, Sage Publications, Inc, Thousand Oaks, California
- Keller, E & Warner, S.T. 2005. Conversation Gambits: Real English Conversation Practices, Language Teaching Publication
- Leavy, P. 2017. Research Design. The Guildford Press, New York
- Mey, J.L. 2009. Concise Encyclopedia of Pragmatics, Elsevier Ltd, Oxford
- Morris-Adams, M. 2016. Negotiating topic changes: native and non-native speakers of English in conversation, International Journal of Applied Linguistics, John Wiley and Sons, Ltd, West Sussex.
- Murphy, P.W. 2012. Always know what to say: Easy ways to approach and talk to anyone. https://twitter.com/#!/MurphyPeterW
- Stone, D. (et.al), 2000. Difficult Conversations: How to discuss what matters most, Penguin Books, London.
- Svennevig, J. 1999. *Getting Acquainted in Conversation*, John Benjamins, B.V, The Netherlands
- Tannen D. 2005. Conversational Style: Analyzing Talk Among Friends, Oxford University Press, Oxford

Wong, J & Waring, H.Z. 2010. Conversation Analysis and Second Language Pedagogy: A Guide to ESL/EFL Teachers, Routledge, New York.

Yule, G. 2010. The Study of Language, Cambridge University Press, Cambridge.

