

LIST OF FIGURES

Figure 2.1 conceptual framework	29
Figure 4.1 students' difficulties on listening materials	52
Figure 4.2 students' difficulties on linguistic features	53
Figure 4.3 students' difficulties on lack of concentration.....	54
Figure 4.4 students' difficulties on psychological characteristics	55
Figure 4.5 students' difficulties on listener.....	56
Figure 4.6 students' difficulties on speaker	57
Figure 4.7 students' difficulties on physical settings	58

