

## TABLE OF CONTENT

	Page
<b>APPROVAL SHEET.....</b>	i
<b>ABSTRACT.....</b>	ii
<b>ACKNOWLEDGEMENT.....</b>	iii
<b>TABLE OF CONTENT.....</b>	vi
<b>LIST OF TABLE.....</b>	viii
<b>LIST OF FIGURE.....</b>	ix
<b>LIST OF APPENDIX.....</b>	x
<b>CHAPTER I INTRODUCTION.....</b>	1
1.1 Background of the Study.....	1
1.2 Identification of Problem.....	8
1.3 Scope of the Study.....	8
1.4 Problems of the Study.....	8
1.5 Objectives of the Study.....	9
1.6 Significance of the Study.....	9
<b>CHAPTER II LITERATURE REVIEW.....</b>	11
2.1 Theoretical Framework.....	11
2.1.1 Digital Marketing.....	11
2.1.2 Copywriting.....	14
2.1.2.1 AIDA Framework.....	18
2.1.2.2 PAS Framework.....	19
2.1.3 Social Media.....	21
2.1.3.1 Instagram.....	24

2.1.4 Customer Engagement.....	26
2.1.5 A/B Testing.....	29
2.2 Relevant Studies.....	30
<b>CHAPTER III RESEARCH METHODOLOGY.....</b>	<b>34</b>
3.1 Research Method and Design.....	34
3.2 Research Setting.....	40
3.3 Technique of Data Collection.....	41
3.4 Technique of Data Analysis.....	42
<b>CHAPTER IV RESEARCH FINDINGS AND DISCUSSION.....</b>	<b>45</b>
4.1 Research Findings.....	45
4.1.1 Analysis.....	45
4.1.2 Design.....	50
4.1.3 Development.....	53
4.1.4 Implementation.....	57
4.1.5 Evaluation.....	60
4.2 Discussion.....	61
<b>CHAPTER V CONCLUSION AND SUGGESTION.....</b>	<b>63</b>
5.1 Conclusion.....	63
5.2 Suggestion.....	64
<b>REFERENCE.....</b>	<b>65</b>
<b>APPENDIX.....</b>	<b>70</b>