

CHAPTER V

CONCLUSIONS AND SUGGESTIONS

A. Conclusion

After investigating the data, the conclusions of this study were:

1. There were eight types of gratitude strategies used by students. It is taken from responses to ten situations given. They were thanking appreciation, repayment recognition of imposition, apology, positive feelings, other, and alerts.
2. Thanking strategy is the common strategy used by two relationship contexts between participants those who know each other and those who do not.
3. Both male and female students expressed gratitude similarly, but there were noticeable differences in terms of expression length and complexity. Female students tended to use more detailed and elaborate language, which reflects their inclination toward building and maintaining relationships.
4. The findings of this study were similar to the previous study where students used the eight strategies of gratitude that were thanking appreciation, repayment recognition of imposition, apology, positive feelings, other, and alerts at the same time. However, this study found thanking commonly used by students of the Language and Art Faculty.

B. Suggestions

The author would like to suggest to readers who are interested in learning about gratitude strategies or conducting further research on it, as follows:

1. For readers, it is suggested to know more about expressions of gratitude strategies studied by previous researchers.
2. English Literature students who are interested in analyzing gratitude strategies are suggested to research gratitude strategies using the data on gratitude expressions in English used by the English department and then compare it with this study, which used data on gratitude expressions in Indonesian.
3. It is recommended for future researchers who are interested in gratitude strategies to focus on researching Appreciation because this strategy is the least used by participants in this study.