

TABLE CONTENT

APPROVAL SHEET	i
ABSTRACT.....	ii
ABSTRAK	ii
TABLE OF CONTENT.....	iv
LIST OF FIGURES	vi
LIST OF TABLE	vii
LIST OF APPENDIXES	viii
CHAPTER I. INTRODUCTION.....	1
1.1 Background of Study	1
1.2 The Problems of Study.....	3
1.3 The Objective of Study	4
1.4 The scope of study	4
1.5 The significants of study	4
CHAPTER II. REVIEW OF LITERATURE	6
2.1 The Concept of Communication	6
2.1.1 Basic Communication Model.....	7
2.2 Types of Barriers in Communication.....	8
2.3 Communication barrier Accurances	13
2.4 The Reasons Communication Barriers Occurs	15
2.5 Communication in Nursing	18
2.6 Relevant Studies	20
2.7 Conceptual Framework	25
CHAPTER III. RESEARCH METHODOLOGY	28
3.1 Research Design	28
3.2 Data and Source of data	29
3.3 Technique of Collecting data	30
3.4 Technique of Analyzing data	32
3.5 Trustworthiness of the Study	33
CHAPTER IV. DATA ANALYSIS, FINDINGS AND DISCUSSION	37
4.1 Data Analysis	37

4.1.1 Types of Barriers in communication.....	37
4.1.1.1 Phychological Barriers.....	39
4.1.1.2 Semantic Barriers	45
4.1.1.3 Perception of Reality	49
4.1.1.4 Physical & Cultural Barriers.....	52
4.1.1.5 Process Barriers.....	54
4.1.2 The occurance communication barriers occur.....	56
4.1.3 The reasons communication barriers occur	64
4.2 Findings.....	68
4.3 Discussions	69
CHAPTER V. CONCLUSIONS AND SUGGESTION.....	72
5.1 Conclusions.....	72
4.1 Suggestions	72
REFERENCES.....	74
APPENDIX.....	78

