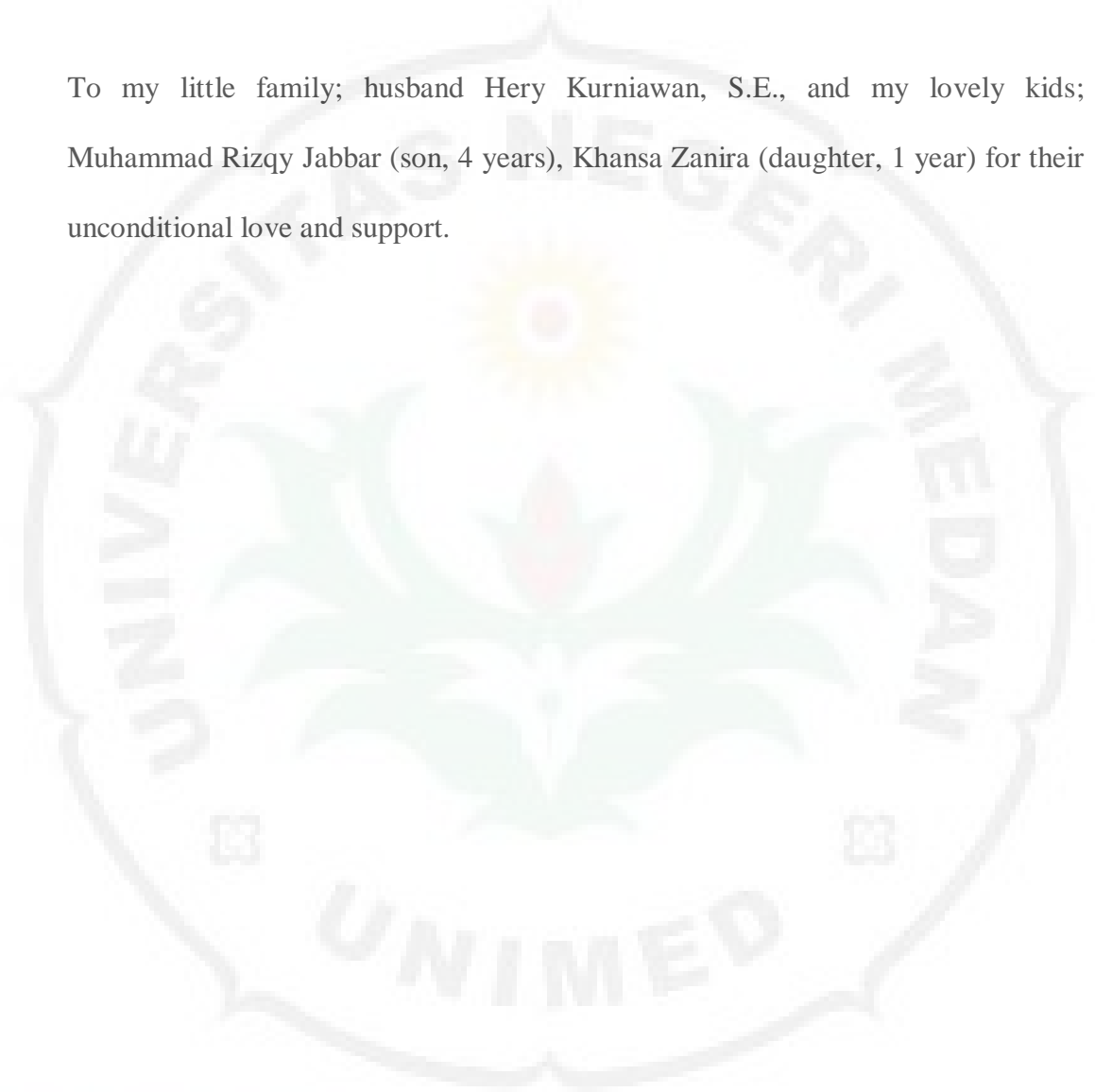


## DEDICATION

To my little family; husband Hery Kurniawan, S.E., and my lovely kids; Muhammad Rizqy Jabbar (son, 4 years), Khansa Zanira (daughter, 1 year) for their unconditional love and support.



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Overall, the writer hopes this thesis can be applied and give a bit contribution to the language education, especially English for tourism, and further pedagogical research.

Medan, March 2014.

The writer,

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