

## CHAPTER V

### CONCLUSIONS AND SUGGESTION

After the researcher analyzed and interprets the data from the previous chapter, this chapter gave the research's conclusion and suggestions for further research. The conclusion is derived from the explanation of the research problem, meanwhile the suggestion is designed to provide information to future researchers who wanted to conduct similar study.

#### **A. Conclusion**

This researcher used qualitative case study as the method to find out the types of politeness strategies on the comments on Republica Online TikTok account. Moreover, after conducting the research, the researcher would like to conclude some points in order to answer problems of the study. They are as follows:

1. In order to answer the first problem of the study, based on the findings, it can be concluded that in the comments of Republica Online TikTok account, There were four politeness are used, which are Bald on Record, Positive Politeness, Negative Politeness, and Off Record. There were 50 comments. In total there are 2 comments on Bald on Record (4%), 30 comments on Positive Politeness (60%), 14 comments on Negative Politeness (28%) and 4 comments on Off

Record (8%). From the analysis, the researcher found the Positive Politeness are often the netizen use when commenting on Republica Online TikTok account.

2. In order to answer the second problem, the researcher concluded that how is the used of Politeness Strategies is influenced by the content that posted by Republica Online TikTok account because they posted an information about bereavement, about loss so the netizen most choose to use Positive Politeness in commenting to give their response, even there are still netizen's that used other categories of Politeness Strategies. And also how is the used of the politeness strategies on the comments is free, it aslo there are in UU ITE about giving a comments on social media. In the article 27 paragraph 3 of the UU ITE Number 19 of 2016 which reads: "Everyone intentionally and without rights distributes and or transmits and or has access to electronic information and or electronic documents contained in"

## B. Suggestion

From the research result that have been concluded by the researcher, the researcher would like to suggest some points:

### 1. The Readers

The researcher wish that this study can help the readers, especially English Literature Students in understanding the concept of Brown and Levinson about Politeness Strategy performed in commenting on TikTok.

### 2. The future researchers

The researcher suggests for the future researchers to continue the research, because this research has the weakness that is the lack of theory that is used to analyze the problems of research since the researcher used only one theorbt by Brown and Levinson. And also the results of analysis are also limited. It is recommended for the future researchers especially who are interested in the same topic to try to use more than one theory to cover the results.

The researcher also suggest for the next researcher to do a research based on gender, it would be more challenging to categorize the types of Politeness Strategies so for the furture reseacrhers can use another theory based on gender category.