

TABLE OF CONTENT

	Page
ABSTRACT	i
ACKNOWLEDGEMENT	ii
TABLE OF CONTENT	iv
LIST OF FIGURES	vi
LIST OF TABLE	vii
LIST OF APPENDICES	viii
CHAPTER I INTRODUCTION	1
A. The Background of the Study	1
B. The Problem of the Study	4
C. The Objectives of the Study.....	5
D. The Scope of the Study.....	5
E. The Significance of the Study	5
CHAPTER II REVIEW OF LITERATURE	6
A. Theoretical Framework.....	6
1. Pragmatics	6
2. Definition Of Request	8
B. Politeness Strategy.....	9
1. Bald on Record	9
2. Positive Politeness.....	9
3. Negative Politeness	17
4. Off-record Politeness	18

C. Relevant Studies	21
D. Conceptual Framework.....	23
CHAPTER III RESEARCH METHODOLOGY	25
A. Research Design	25
B. Objective of The Study	25
C. The Techniques of Collecting Data.....	25
D. The Techniques of Analyzing Data	25
CHAPTER IV DATA AND DATA ANALYSIS	26
A. Data.....	26
B. The Data Analysis	26
C. Research Findings	27
D. Discussion	28
CHAPTER V CONCLUSION AND SUGGESTION	35
A. Conclusion	35
B. Suggestion.....	35
REFERENCES	37
APPENDICES.....	39