

CHAPTER V

CONCLUSIONS AND SUGGESTIONS

On This chapter will contain conclusions and suggestions related to the results of studies that have been carried out on politeness strategies on social media: Facebook and Twitter posts related to Covid-19.

5.1 Conclusion

From the discussion of politeness strategies used in social media: the case of Facebook and post-covid-19 Twitter, the following conclusions can be drawn:

1. The types of politeness strategies found in Twitter and Facebook posts with the topic of Covid-19 consist of positive politeness strategies and negative politeness strategies. There are 4 positive politeness strategies and 5 negative politeness strategies.
2. In the realization of the politeness strategy carried out in Facebook and Twitter posts, two improvements were made, namely positive corrective actions and negative corrective actions. In the process, each action has five real sub-actions that also influence the results of the politeness strategy actions used in the post.

3. Reason

There are 6 reasons for using politeness strategies in social media: Facebook and Twitter which are divided into three reasons for using negative politeness strategies and three negative politeness actions. The reasons are: to show the common desire of the post writer with the

community, reduce the distance gap and reduce the difference in status between the speaker and the interlocutor.

5.2 suggestions

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1. For twitter and facebook social media owners

From the results of the previous daa analysis, the author found that the use of posts in conveying messages still uses politeness strategies which result in less specificity of the sound of the message. For this reason, the author offers to look for a politeness strategy that can better clarify the meaning for readers, so that they can better distinguish posts that should be commented on or used as references in dealing with breaking the current Covid-19 chain.

2. To readers of Facebook and Twitter posts, it is hoped that this research can make it easier to understand the meaning contained in the Facebook and Twitter post content as well as provide useful information.

3. To other researchers, this research is expected to be the initial data to conduct further research related to the use of politeness strategies