

ABSTRAK

Helena Aprilia Br Lubis. NIM: 1173151021. Pengaruh Bimbingan Kelompok Teknik *Focus Group Discussion* Terhadap *Organizational Citizenship Behavior* Mahasiswa UK-KMKSt-Martinus UNIMED. Skripsi. Jurusan Psikologi Pendidikan dan Bimbingan. Program Studi Bimbingan dan Konseling. Fakultas Ilmu Pendidikan. Universitas Negeri Medan. 2021.

Penelitian ini bertujuan untuk mengetahui Pengaruh Bimbingan Kelompok Teknik *Focus Group Discussion* Terhadap *Organizational Citizenship Behavior* Mahasiswa UK-KMK St-Martinus UNIMED Pendekatan yang digunakan dalam penelitian ini adalah penelitian kuantitatif dengan metode eksperimen semu dengan menggunakan desain *pre-test and post-test design*. Penelitian ini berfokus pada pengaruh bimbingan kelompok teknik *focus group group discussion* terhadap *organizational citizenship behavior* mahasiswa UK-KMK St-Martinus UNIMED dengan teknik pengumpulan data menggunakan angket. Subjek penelitian ini berjumlah 12 orang. Berdasarkan hasil validasi dengan responden sebanyak 35 orang mahasiswa diperoleh hasil bahwa pada angket *organizational citizenship behavior* terdapat 39 butir pernyataan yang valid dengan ketentuan $r_{hitung} > r_{tabel}$. Pada hasil realibilitas diperoleh $r_{11} > r_{tabel}$ sehingga angket *organizational citizenship behavior* termasuk dalam kategori sangat tinggi dan dikatakan telah memenuhi koefisien reliabilitas sehingga dapat digunakan sebagai alat pengumpul data. Analisis data dalam penelitian ini menggunakan uji *wilcoxon*, adapun hasil dapat diketahui bahwa $J_{hitung} = 22$ sedangkan $J_{tabel} = 14$, dari tabel krisis J untuk uji jenjang bertanda *Wilcoxon* $n= 12$ $\alpha= 0,05$ sesuai dengan kriteria penerimaan dan penolakan hipotesis, hipotesis diterima jika $J_{hitung} > J_{tabel}$ dimana $22 > 14$. Hal ini dapat dilihat melalui hasil perhitungan dengan skor test awal (*pre-test*) diperoleh rata-rata 89 sedangkan data *post-test* diperoleh rata-rata 138. Hal ini menunjukkan ada pengaruh bimbingan kelompok teknik *focus group discussion* terhadap *organizational citizenship behavior* mahasiswa UK-KMK St-Martinus UNIMED.

Keyword : Bimbingan Kelompok, *Focus Group Discussion*, *Organizational Citizenship Behavior*.



ABSTRACT

Helena Aprilia Br Lubis. Nim 1173151021. The Effect of Focus Group Discussion Tehnical Group Guidance on Organizational Citizenship Behavior of UK-KMK St – Martinus UNIMED Student. Thesis. Departement of Educational Psychology and Guidance. Guidance and Counseling Study Program. Faculty Of Education. Medan State University. 2021.

This study aims to determine the effect of focus group discussion techniques on organizational citizenship behavior of UK-KMK St-Martinus UNIMED student. The approach used in this study was quantitative research with quasi- experimental method using pre-test and post-test designs. This study focus on the effect of group guidance on focus group discussion techniques on organizational citizenship behavior of UK-KMK St-Martinus UNIMED students with data collection techniques using questionnaires. The subjects of this study amounted to 12 people. Based on the results of validation with 35 students as respondents, it was found that in the organizational citizenship behavior questionnaire there were 39 valid statements with the provisions of $r_{count} > r_{table}$. In the reliability results obtained $r_{count} > r_{table}$ so that the organizational citizenship behavior questionnaire is included in the very high category and is said to high the reliability coefficient so that it can be used as a data collection tool. Analysis of the data in this study using the Wilcoxon test, while the results can be seen that $J_{count} = 22$ while $J_{table} = 14$, From the crisis table J for the Wilcoxon marked level test $n = 12$ with $\alpha = 0,05$ according to the criteria for acceptance and rejection of the hypothesis, the hypothesis is accepted if $J_{count} > J_{table}$ where $22 > 14$. This can be seen from the results of calculations with the score of pre-test obtained an IGerage 89 while post-test data obtained an average of 138.

Keyword : Group Guidance. Focus Group Discussion. Organizational Citizenship Behavior

