

TABLE OF CONTENTS

	Page
ABSTRACT	i
ACKNOWLEDGEMENTS.....	ii
TABLE OF CONTENTS.....	iv
LIST OF TABLES	vi
LIST OF FIGURES	vii
CHAPTER I INTRODUCTION.....	1
1.1 Background of the Study	1
1.2 Problems of the Study	4
1.3 The objective of the Study.....	5
1.4 Scope of the Study.....	5
1.5 Significance of the Study	5
CHAPTER II REVIEW OF LITERATURE	7
2.1 Theoretical Framework	7
2.1.1 Pragmatics.....	7
2.1.2 Politeness	8
2.1.2.1 Definition of Politeness.....	8
2.1.2.2 Factors of Politeness	10
2.1.2.3 Characteristics of politeness.....	19
2.1.3 Honorifics	21
2.1.3.1 Category of Honorifics.....	23
2.1.4 Pronouns	25
2.1.4.1 Personal Pronouns	29
2.1.4.2 Personal Pronoun in Minangnese.....	31
2.2 Relevant studies.....	33
2.3 Conceptual Framework	37
2.4 Kecamatan Medan Area	41
CHAPTER III RESEARCH METHODOLOGY	43
3.1 Research Design	43
3.2 Source of Data	43
3.3 The Technique of Collecting Data	44

3.4 The Technique of Analyzing Data	45
CHAPTER IV DATA AND DATA ANALYSIS	47
4.1 Data	47
4.1.1 The Description of Data.....	47
4.1.1.1 Respondents	47
4.1.1.2 Question	48
4.2 Data Analysis	49
4.3 Result Findings.....	52
4.4 Discussion	66
CHAPTER V CONCLUSION AND SUGGESTIONS.....	70
5.1 Conclusion.....	70
5.2 Suggestions.....	71
REFERENCES.....	72
APPENDICES	74

