

Bukti Submitted s.d. Published Article, berjudul: Relationship between Total Personal Quality, Service Quality and Student Satisfaction on Higher Education System

Nathanael Sitanggang, Putri Lynna Adelinna Luthan, Abdul Hamid K

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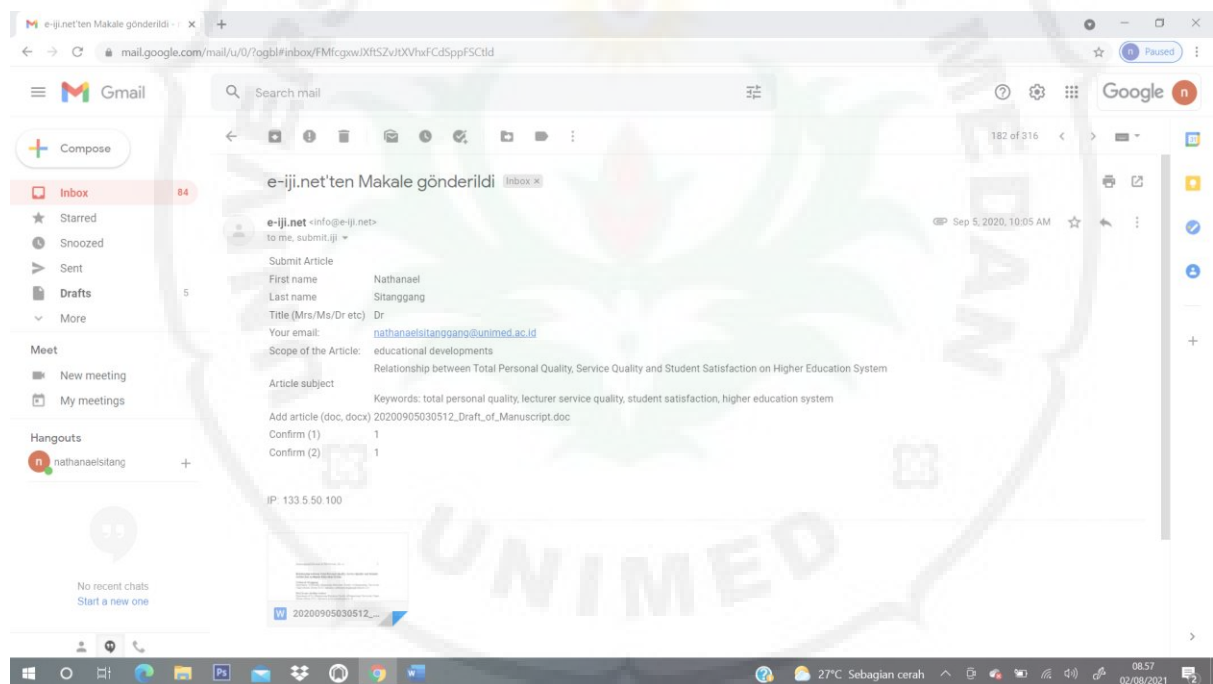
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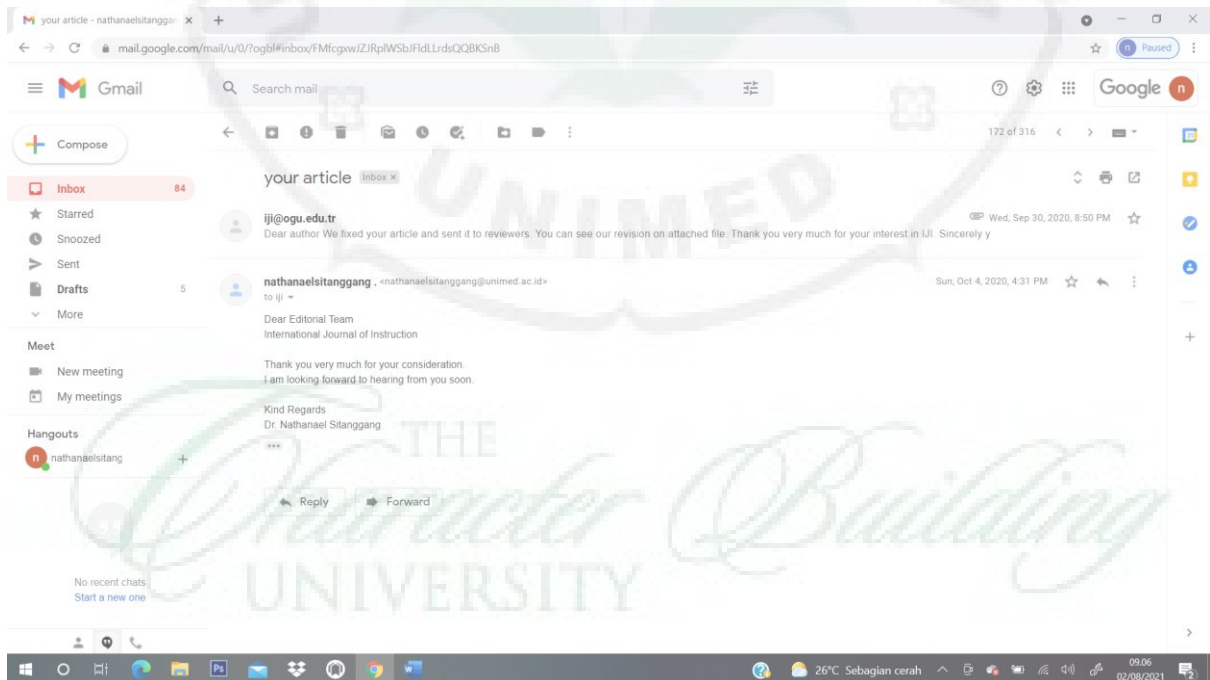
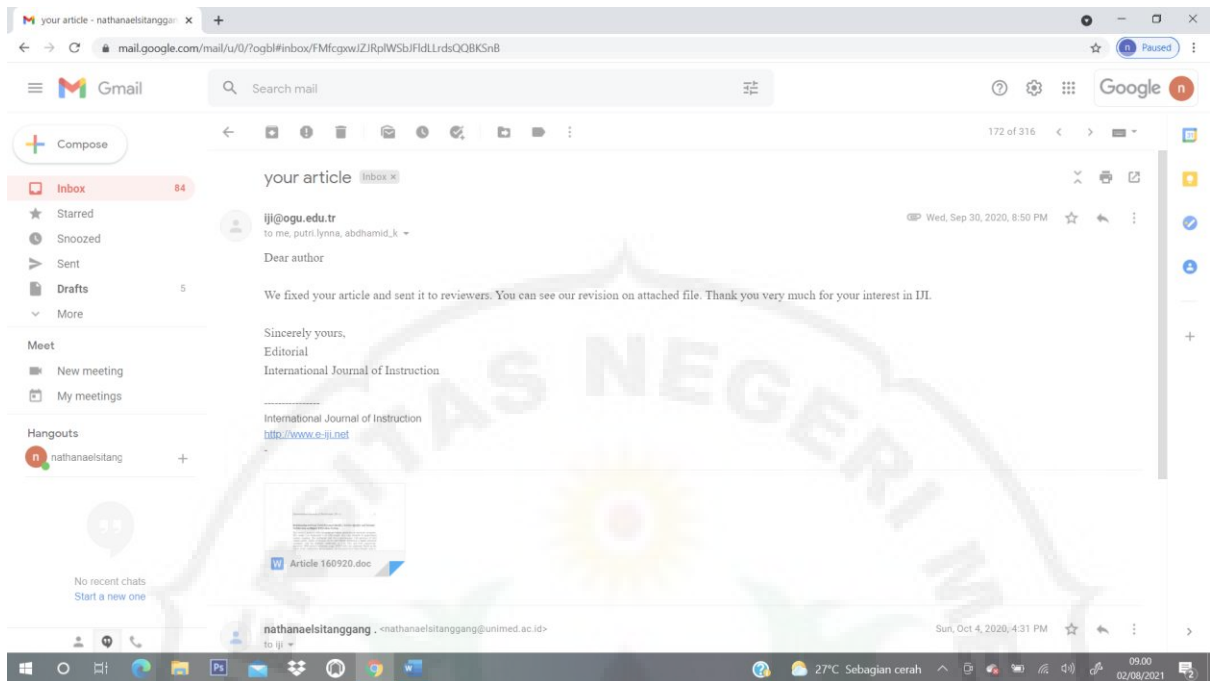
Revision : 16/03/2021

Accepted : 08/04/2021

OnlineFirst : 02/08/2021



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Nov 28, 2020, 4:25 AM

Dear author

You have amendments from reviewers. Could you please amend on attached file "Article 160920_for revision" and send back your revised article and the list of explanations of the revisions done via e-mail (n@ogu.edu.tr) as an attached file as soon as possible?

Sincerely yours,
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International Journal of Instruction

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5 Attachments

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Article 160920_d.d...
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Changes made on ...

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Sat, Nov 28, 2020, 4:25 AM

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to jji -

Mon, Dec 7, 2020, 1:49 PM

Dear Editorial Office
International Journal of Instruction

Thank you very much for your email.
I have checked through reviewers comments and revised the article accordingly.
Also, I have completed the "changes made" report to make the revision process easier.
Finally, as it was asked by a reviewer, I have also provided the similarity index of my revised manuscript.

Please kindly find the revised manuscript, "changes made" report and similarity index report attached below.
I hope everything will be okay and can proceed to the next step.
Thank you very much and please feel free to inform me for any updated information towards my manuscript progress.

Yours Sincerely
Dr. Nathanael Stanggang

4 Attachments

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Yours Sincerely
Dr. Nathanael Sitanggang

4 Attachments

Similarity Index Re... Changes made on ... 1-Article 160920_f... Changes made on ...

Dec 8, 2020, 1:31 AM

Dear author

We received your revised article and sent it to reviewers. Thank you very much for your interest in IJ.

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From: "nathanaelsitanggang" <nathanaelsitanggang@unimed.ac.id>
To: "iji" <iji@ogu.edu.tr>
Sent: Monday, December 7, 2020 9:49:35 AM
Subject: Re: Amendments

nathanaelsitanggang, <nathanaelsitanggang@unimed.ac.id>
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Dear Editorial Office
International Journal of Instruction

I hope this email finds you well.
On behalf of this email, I would like to ask about my article progress.
Lastly, it was sent to the reviewers in December 2020.
Would you be so kind as to inform me about any update related to my revised article?

Thank you very much and I hope to hear from you soon.

Yours Sincerely
Dr. Nathanael Sitanggang

Reply Forward

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Re: Amendments: Acceptance Article 160920

International Journal of Instruction <editor.ij@unimed.ac.id>
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Sat, Apr 17, 8:32 PM

Dear author

"Article 160920"

This article has been completed the reviewing process. Your manuscript is tentatively scheduled for publication in the October 2021 issue.

Please **contact us** only with this editor.ij@unimed.ac.id mail for your article from now on. **Others will not be considered.**

We wish you all the best.

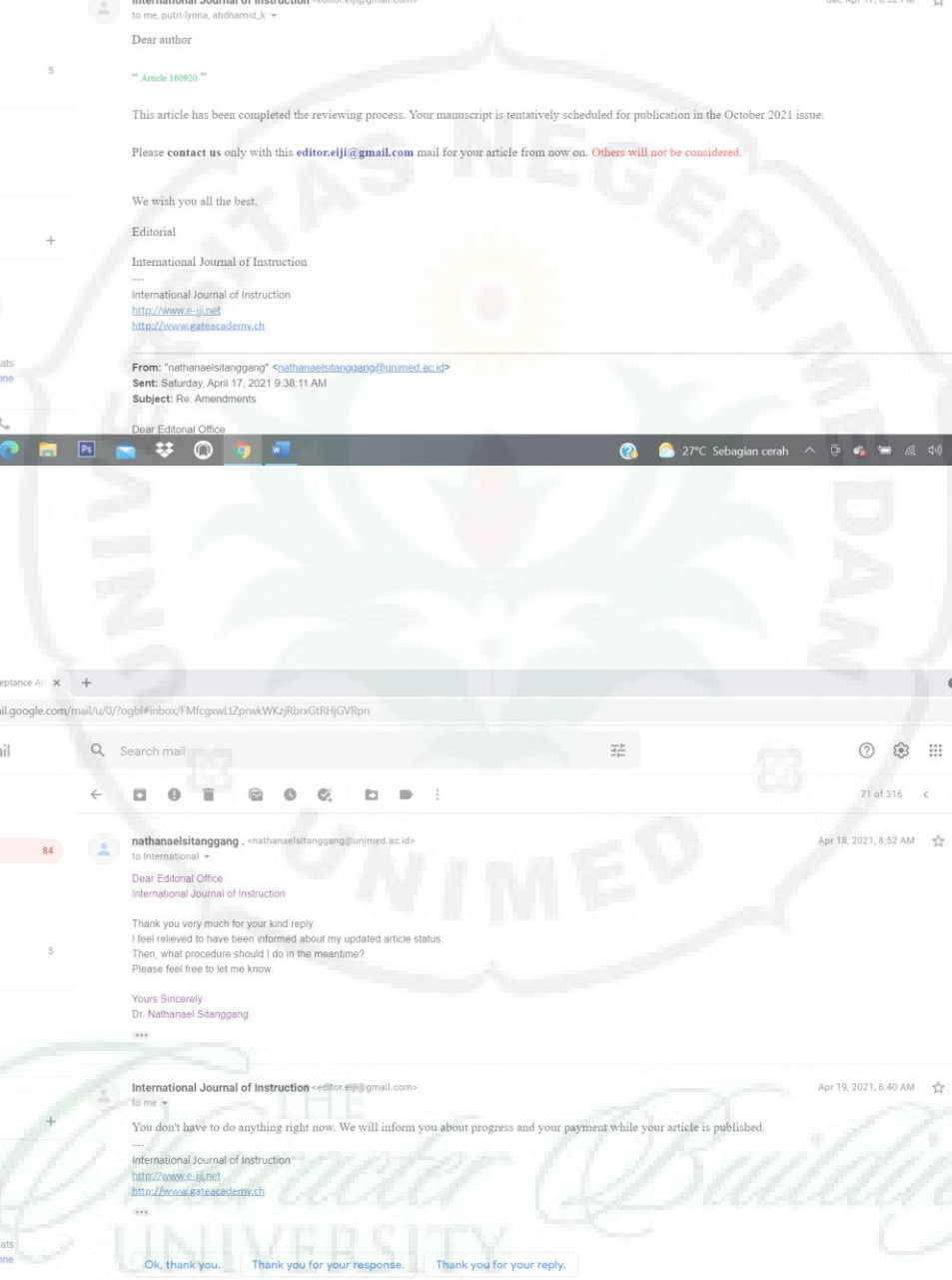
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Subject: Re: Amendments

Dear Editorial Office



Re: Amendments: Acceptance Article 160920

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Apr 18, 2021, 8:52 AM

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Thank you very much for your kind reply.
I feel relieved to have been informed about my updated article status.
Then, what procedure should I do in the meantime?
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Yours Sincerely
Dr. Nathanael Sitanggang

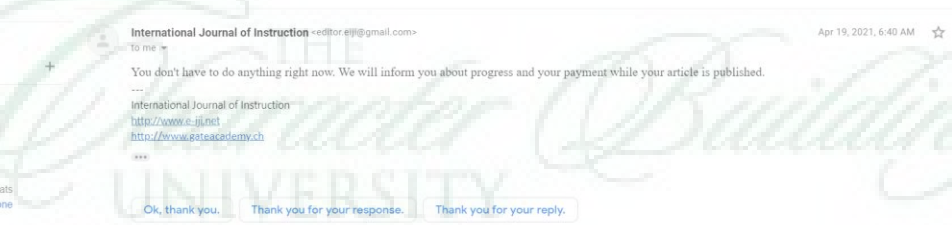
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Apr 19, 2021, 6:40 AM

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Sun, Jul 18, 4:39 AM

Dear author,

We prepared your article for publication, and we uploaded it to the system. Your article is ready for publication. We will schedule your manuscript for publication in the October 2021 issue and publish it as OnlineFirst after you pay the expenses of your article 1000 CHF (or 1000 EUR). <http://www.e-iji.net/volumes/367-onlinefirst-2>

We will send you payment information for the expenses of your article. But, some authors' payments went back, so we could not get them. While you transfer your payment, **please do not write anything as explanation-information-purpose of payment, transaction remarks or purpose, message etc.** If you absolutely have to write please write only "other" or "Personal Purpose" or "For Gift". If you write something else, we are having trouble in the bank account. Could you please don't write anything else.

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date: Aug 2, 2021, 5:34 AM
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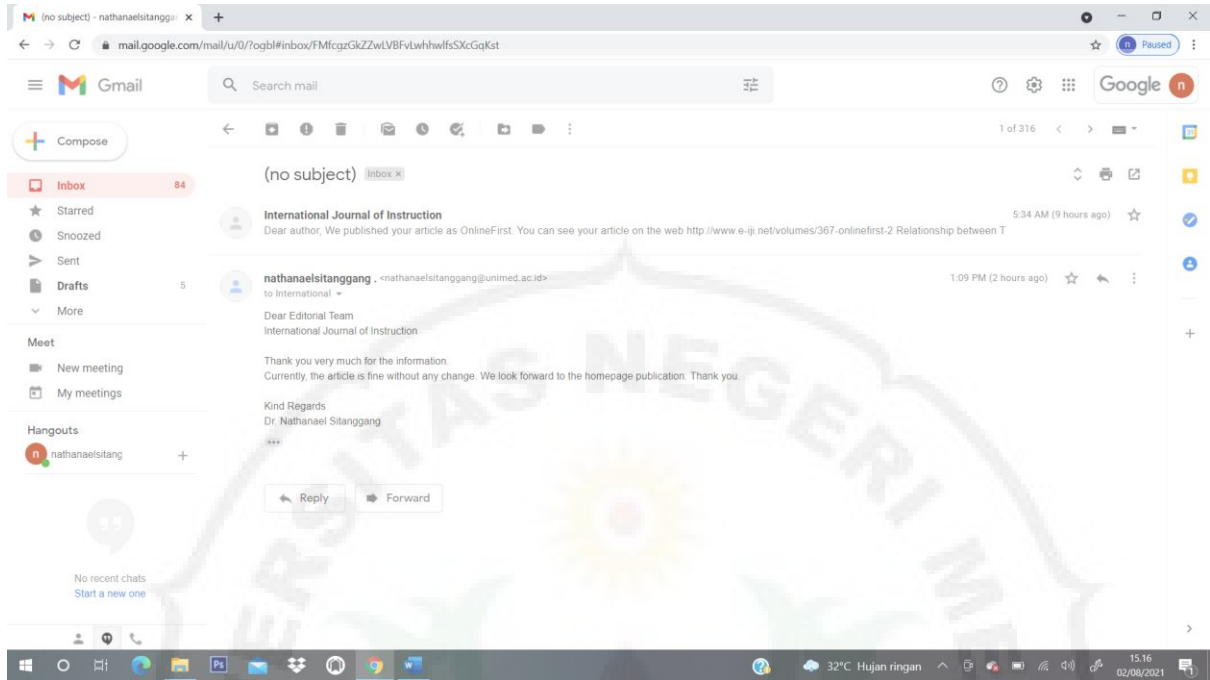
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