

## LISTS OF APPENDICES

| Appendix   | Page |
|--|------|
| 1. Picture of Government Office<br>in Kampung Kolam .....                  | 70   |
| 2. Transcript of Utterances<br>between Female Buyers and the Seller .....  | 74   |
| 3. Transcript of Utterances<br>between Male Buyer and the Seller .....     | 80   |
| 4. Interview Transcripts .....   | 85   |
| 5. Realization of Types of Politeness Strategies<br>by Female Buyers ..... | 91   |
| 6. Realization of Types of Politeness Strategies<br>by Male Buyers .....   | 96   |
| 7. The Data of the Informants .....  | 99   |