CHAPTER V

CONCLUSIONS AND SUGGESTION

5.1. Conclusion

After analyzing the data, discussing findings, conclusions are drawn as the followings:

(1) There are eighteen potential exchange structures in English include information and goods and services exchange. The research result found that there were sixteen exchange structures between doctors-patients in Pratama Aksara Clinic Medan. It was found that there were some conversation didn't follow the Martin theory (2007). And there is one new finding found in the data, because out of the structure based on the theory used in this study.

(2) Exchange structures that found in the doctors-patients in Pratama Aksara Clinic Medan is realized linguistically in term of speech function, speech function is realized in mood. It was found that it was clear of the doctors that statement is dominantly used in medical concultation and the dominant mood used by patient was declarative.

(3) The exchange structures realized in that are social economic status and sex that include to language style of doctors and patients on medical concultaiton process. In addition, the doctors want to get more information from the patient to give treatment and service in order the patient's desease can be cured.

5.2. Suggestions

In relation to the conclusion, suggestions are staged as the following:

(1) It is suggested that the students of linguistics and literature should analyze other cases of discourse structures. There are many intersting subjects which are relevantly analyzed by the study of discourse analysis.

(2) It is sugested that the readers should find the meaning of language application in works of literature by applying linguistic studies. Theories of linguistics are applicable to the analysis of literary work.

(3) It is suggested to the doctors and patients that involved in the medical consultation should have good knowledge of discourse structures so that can interact in the medical consultaiton effectively.