

**ENGLISH COMMUNICATIVE SKILLS FOR HOTEL STAFFS  
AT GRAND ORRI HOTEL**

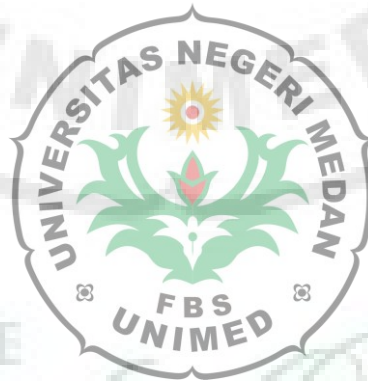
**A THESIS**

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By

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