

CHAPTER V

CONCLUSION AND SUGGESTIONS

5.1 Conclusion

This study focused on the impolite utterances used by news readers in viva.co.id online news comment. It was aimed to find out the types of impolite utterances, the realization and to explain the reason why impolite utterances used by the news reader in their comment. After analyzing the data, the conclusion can be drawn as the following:

1. There were three types of impolite utterances occurred in readers responses of viva.o.id online news comment, namely impolite utterances attack on quality face, impolite utterances attack on social identity face, and impolite utterances attack on assosiation right.
2. Impolite utterances were realized in readers responses of viva.co.id online news comment through be disinterested, unconcerned, unsympathetic; use inappropriate identity markers; use obscure or secretive language; seek disagreement; use taboo words; call the other names; frighten; condescend, scorn or ridicule; negative personalize; exclude the other from an activity or disassosiate from others and insult.
3. There were six reasons for using impolite utterances found in readers responses of viva.co.id online news comment, they were to vent negative feelings, to serve colletive intentions, to show disagreement, to show dissatisfaction, to mock the other and to clarify something.

5.2 Suggestions

Having seen the result of the study, the researcher would like to offer the suggestions as the following:

1. It is suggested to adopt types of impolite utterances to find out whether the study can be have same result or not in different area of CMC.
2. It is suggested to find out other realization of impolite uttances in CMC.
3. It is suggested to have similar research in different discourse to find out another reasons of doing impolite utterances.