

DAFTAR PUSTAKA

- Beach, D. 1980. *The Management of People at Work*. London: Macmillan Publishing.
- Bogdan, R.C. & Biklen, S.K. 1982. "*Qualitative Research for Education : An Introduction to theory and Methods*", Boston: Allyn and Bacon, Inc.
- Bittel, L., Burke, R. & LaForce, R. 1984. *Business in Action*. New York: McGraw-Hill.
- Carrel, M. Frank, K. 1982. *Personnel Management of Human Resources*. Columbus: Bell & Howell Company.
- Casio, W. Elias, A. 1981. *Human Resources Management : An Information System Approach*. Virginia: Reston Publishing.
- Certo, C. 1985, *Management of Organization and Human Resources*, United States of America: Wm.C. Brown Company Publishers.
- Donnelly, J, James, H., James, L, Jhon, I. 1984. *Fundamental of Management*. USA: Business Publication.
- Faisal, Sanapiah. 1990. *Penelitian Kualitatif*. Malang : YA3.
- Feldman, D, Hugh, J. 1983. *Managing Individual and Group Behavior in Organizations*. Tokyo: Exclusive Rights by Mc Graw- Hill Book Company Japan.
- Flippo, E. 1990. *Personnel Management*. Singapore: McGraw Hill Book Company.
- Ginting, Jumaren. 2007. *Manajemen Pekerjaan Bagian Tata Usaha Dinas Pariwisata Seni dan Budaya Kabupaten Deli Serdang*. Tesis. Medan: PPS Unimed.
- Guba, E.G & Lincoln, Y.S 1994." Competing Paradigms in Qualitative Research". In Denzin N.K. and Lincoln Y.S. (eds). (1994). *Handbok of Qualitative Research*, (pp. 105-117). New Delhi: Sage Publications.
- Gordon, Y. 1991. *A Diagnostic Approach to Organizational Behavior*. Boston: Allyn and Bacon.
- Huberman, A.M. & Miles, M.B .1994. "Data Management and Analysis Methods". In Denzin N.K. and Lincoln Y.S. (eds). (1994). *Handbook of Qualitative Research*, (pp. 428-444). New Delhi: Sage Publications.

- Huberman, A.M. & Miles, M.B 1984. *Qualitative Data Analysis : A Sourcebook of New Methods*. Beverly Hills, California : Sage.
- Isikhawa, K. 1985. *What is Total Quality Control*. New Jersey : Prentice-Hall.
- Kaye, B. 1984. *Carreer Development Puts Training in Its Place*. New York: Marcel Dekker.
- Kazarian, E. 1989. *Work Analysis and Design for Hotels, Restaurants and Institutions*. Westport, Connecticut : Avi Publishing Company.
- Kast, E. James, E. 1985. *Organizational Management*. London : Mc Graw- Hill.
- Koontz, H., Cyril, O. & Heinz, W.1984. *Management*. Eight Edition, London: McGraw-Hill.
- Lazzaro, V. 1986. *Tata Kerja Organisasi*. Terjemahan : Pamoedji, Jakarta : Bumi Aksara.
- Lincoln, Y.S. & Guba, E.G, 1985. *Naturalistic Inquiry*. New Delhi : Sage Publication, Inc.
- Luthans, F. 1989. *Organizational Behavior*. New York : McGraw-Hill Company.
- Mitchell T., James R. 1987. *People in Organization, and Instruction to Organization Behavior*. New York: McGraw Hill Book Company, Co.
- Moleong, Lexy. J.1995. *Metode Penelitian Kualitatif*. Bandung: Remaja Rosdakarya.
- Mondy, R. Robert, M. 1990. *Human Resources Management*. Forth Edition. Boston : Allyn and Bacon.
- Muhadjir, Noeng. 1996. *Metode Penelitian Kualitatif*. Yogyakarta: Rake Sarasin
- Nasution, S. 1998. *Metode Penelitian Kualitatif*. Bandung : Tarsito.
- Ndraha, T. 1988. *Manajemen Perguruan Tinggi*. Jakarta: Bina Aksara.
- Peterson, M. 1986. *Ashe Reader on Organization and Governance in Higher Education*. Third Edition, Washington: The George Washington University.
- Owens, R. 1987. *Organizational Behavior in Education*. New Jersey: Prentice-Hall.

- Robins, S. 1984, *Essentials of Organizational Behavior*, Englewood Cliffs. New Jersey: Prentice Hall.
- Rothweel, W. Kazanas, H. 1988. *Strategic Human Resources Planning and Management*. Englewood Cliffs, New Jersey: a Division of Simon & Schuster.
- Siagian, S.P. 1985. *Filsafat Administrasi*. Jakarta: Gunung Agung.
- Sonhadji, A. 1990. *Perguruan Tinggi dalam Pembangunan*. Jakarta: Dikti.
- Sutisna, O. 1987. *Adaministrasi Pendidikan dasar Teoritis Untuk Praktek Profesional*. Bandung: Angkasa.
- Sutarto. 1987. *Dasar-Dasar Organisasi*. Yogyakarta: Gajah Mada Pres.
- Schermerhorn, R.1985. *Management for Productivity*. New York : Jhon Wiley & Son's Company.
- Schonberger, R. 1985. *Operation Management*. Texas: Business Publication, Inc.
- Spradly, J.P 1980. *Participan Observation*. New York: Holt Rinehart and Wiston.
- Syamsi, Ibnu S.U. 2004. *Efisiensi, Sistem dan Prosedur Kerja*. Jakarta : Bumi Akasara.
- Stoner, J. 1986, *Management*, New Jersey: Printice- Hall.
- Terry, George.R.(1973). *The Principles of Management*.Illionis
- Webb, I. 1985. *Management Buyout, A Guide For The Prospective Entrepreneur*. England: Gower Publishing.
- Westra, P. 1990. *Aneka Sari Ilmu Administrasi*. Yogyakarta : BPA Akademi Administrasi Negara.