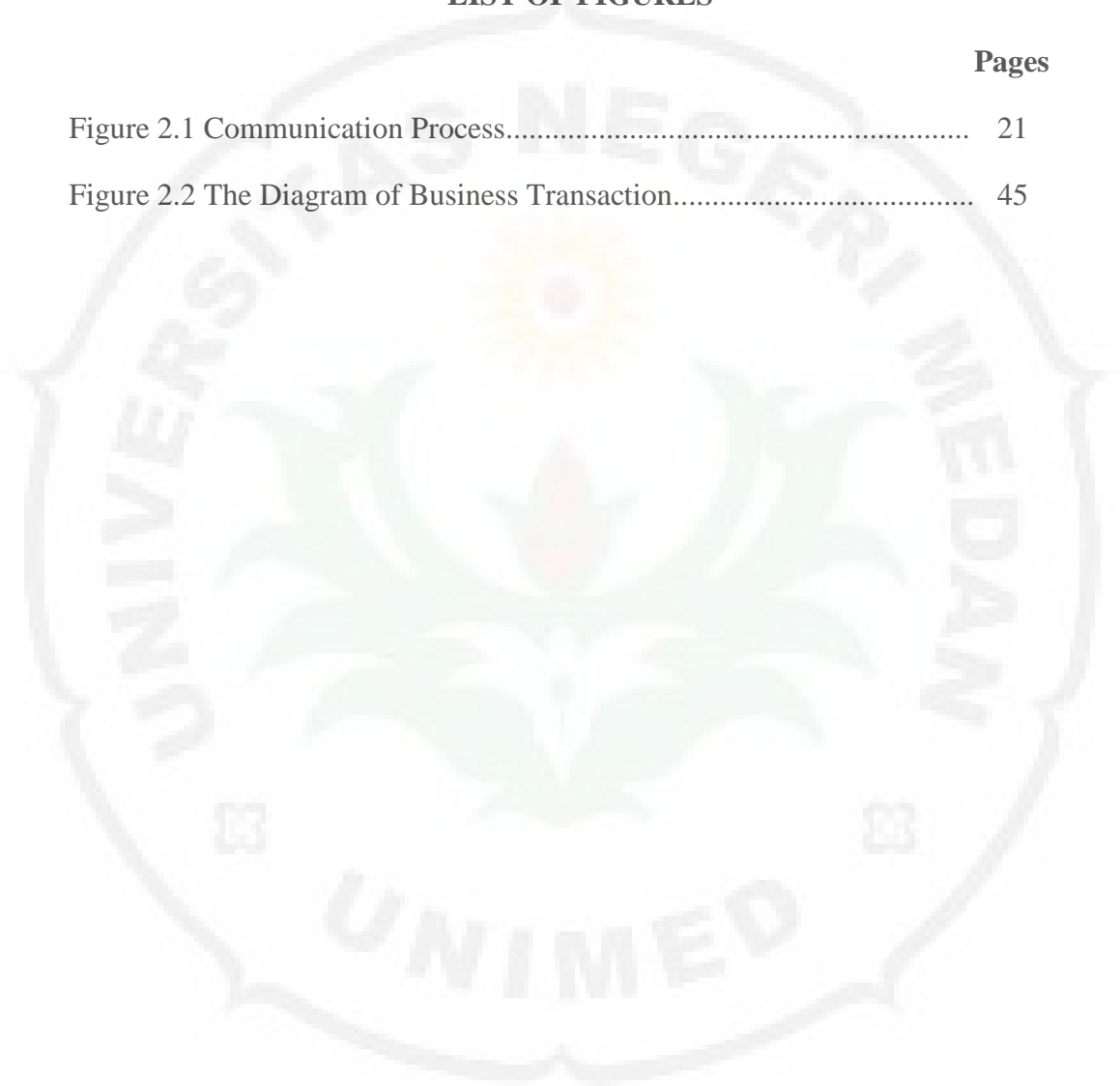


LIST OF FIGURES

	Pages
Figure 2.1 Communication Process.....	21
Figure 2.2 The Diagram of Business Transaction.....	45



THE
Character Building
UNIVERSITY