

REFERENCES :

- Bradley Phil, 2004., *The Advanced Internet Searcher's Handbook*. London. Library Association Publishing,
- Baran Stanley J., *Introduction to Mass Communication. Media Literacy and Culture*, 3rd Edition. Bryant College.
- Comer Douglas E., 2002., *Computer Networks And Internets with Internet Application*. Department of Computer Sciences, Purdue University.
- Elias Awad, 2003, *Electronic Commerce*, McIntire School of Commerce, University of Virginia.
- Elahi Ata, 2002., *Network Communications Technology*, Southern Connecticut State University.
- Forouzan Behrouz A., 2004. *Business Data Communications*, DeAnza College.
- Fugere Brain, Hardaway Chelsea & Warshawsky., 2005. *Why Business People Speak Like Idiots*. Free Press, A Division of Simon & Schuster, Inc. New York.
- Futrell Charles, 1990, *Fundamental of selling*, 3rd Edition. University of Wisconsin, Madison. U.S.A.
- Gamble Teri K & Gamble Michael., *Communication Works*. College of New Rochelle and New York Institute of Technology.
- Huseman Richard ,, *Business Communication. Strategies and Skills*. University of Georgia.
- Halliday MAK, *An Introduction to Functional Grammar*, 2nd Edition. University of Sydney.
- International Shipping Gazzate.
- Inytemernational Network (Internet) Services.
- Indo.net.id
- Johnson David W., 1978. *Human Relations and Your Career*. University of Minnesota.

Latto David W., 2006., *Everybody Wants Your Money*. New York, Harper Collins Publishers.

Lucas Stephen E., 1992., *The Art of Public Speaking*, International Edition, Wisconsin University of Madison, U.S.A.

Miller Katherine, 2004, *Communication Theories, Perspective, Process and Contexts*, Texas A&M University.

Martel Myles, 1984., *Before You Say A Word*. New Jersey. Prentice Hall, Inc.

O'Brein James A., 1988. *Information System In Business Management*, Northern Arizona University.

O'Grady W. & Dobrovosky M., 1996., *Contemporary Linguistic Analysis*, 3rd Edition Toronto. Copp Clark Ltd,

Ross Emily & Holand Angus., 2004. *100 Great Businesses. Sourcebooks*, Illinois Naperville. Inc.

Schuller Robert II., 1989, *Success is Never Ending, Failure is Never Final*. New Delhi Pakesh Press,

Shenkar Oded & Luo Yadong., 2004., *International Business*. Ohio State University and University of Miami.

www.e-salings.com