

CHAPTER V

CONCLUSIONS AND SUGGESTIONS

A. Conclusions

After analyzing voice on three characters in *The Help* novel, it could be concluded some important points of analysis. The points are listed below:

1. Through the words that the Black maids say and the actions that they do in the novel they showed their voice. All the three coping resistance strategies are occurred in the novel, they are: ongoing internal coping strategies, ongoing external coping strategies, and specific coping strategies.
2. They got the consequences towards their voice after publishing the book. The consequences before and after the publication of the book which is the collection of the Black maids' stories and views about White people.

B. Suggestions

Considering the conclusions above, there are some important suggestions needed to be examined. They are listed below:

1. The result of this study is suggested to be used as the reference for researchers who will conduct the same researchers using voice and perlocutionary theory or combinational theories to enrich the heterogeneities and variances of literary work.
2. The novel, *The Help* is suggested to be used as tool and material in literature class that examines about voice and perlocutionary theory.