

**POLITENESS STRATEGIES USED BY CUSTOMER SERVICE
STAFF AT MANDIRI BANK**

A Thesis

**Submitted to the English Applied Linguistics Study Program in
Partial Fulfillment of the Requirements for the Degree of
Magister Humaniora**

By

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**ENGLISH APPLIED LINGUISTICS STUDY PROGRAM
POSTGRADUATE SCHOOL
STATE UNIVERSITY OF MEDAN**

MEDAN

2015

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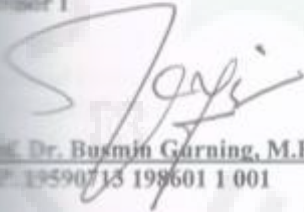
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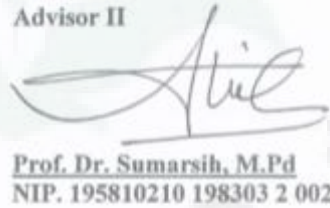
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Advisor I



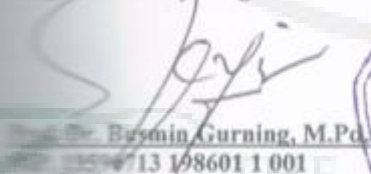
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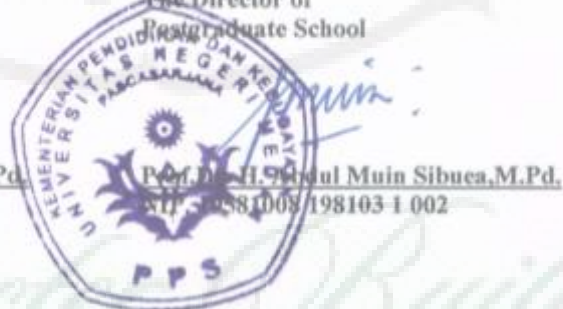
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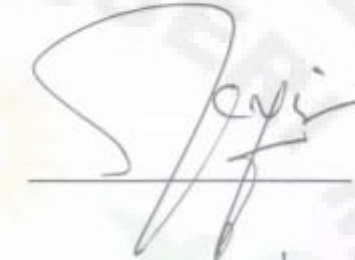


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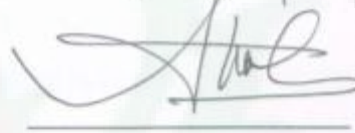
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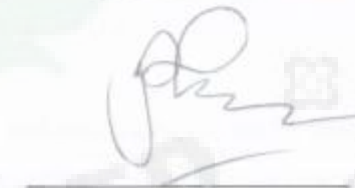
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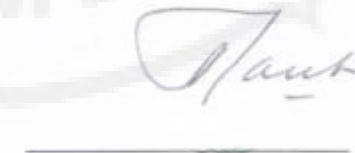
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Pernyataan Tidak Melakukan Plagiat dan Memalsukan Data

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Medan , 02 Desember 2014

Saya yang membuat pernyataan



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