

## DAFTAR TABEL

Tabel 3.1	Layout Angket.....	39
Tabel 3.2	Perhitungan Validitas Variabel Perceived Quality (X) .....	42
Tabel 3.3	Hasil Perhitungan Reabilitas Angket Variabel Perceived Quality (X) .....	43
Tabel 3.4	Perhitungan Validitas Variabel Kepuasan Pelanggan (Y1).....	44
Tabel 3.5	Hasil Perhitungan Reabilitas Angket Variabel Kepuasan Pelanggan (Y1).....	45
Tabel 3.6	Perhitungan Validitas Variabel Loyalitas Pelanggan (Y2).....	45
Tabel 3.7	Hasil Perhitungan Reabilitas Angket Variabel Loyalitas Pelanggan (Y2).....	46
Tabel 4.1	Identifikasi Responden .....	74
Tabel 4.2	Distribusi Frekuensi Jawaban Angket Variabel Perceived Quality (X).....	76
Tabel 4.3	Distribusi Frekuensi Jawaban Angket Kepuasan Pelanggan (Y1).....	80
Tabel 4.4	Distribusi Frekuensi Jawaban Angket Variabel Loyalitas Pelanggan (Y2).....	83
Tabel 4.5	Computation of degrees of freedom (Default model) .....	88
Tabel 4.6	Assessment of normality .....	89
Tabel 4.7	Observations farthest from the centroid (Mahalanobis distance)	91
Tabel 4.8	Result Measurement Model .....	97
Tabel 4.9	Measurement Model: RMR, GFI .....	98

Tabel 4.10	Baseline Comparisons .....	99
Tabel 4.11	Parsimony-Adjusted Measures .....	99
Tabel 4.12	RMSEA.....	100
Tabel 4.13	AIC .....	100
Tabel 4.14	ECVI.....	100
Tabel 4.15	HOELTER .....	101
Tabel 4.16	Measurement Model: Regression Weights .....	102
Tabel 4.17	Measurement Model: Standardized Regression Weights .....	104
Tabel 4.18	Covariances.....	105
Tabel 4.19	Correlations.....	106
Tabel 4.20	Korelasi Kuadrat ( $r^2$ ) .....	106
Tabel 4.21	Squared Multiple Correlations .....	107
Tabel 4.22	Structural Model: RMR, GFI.....	110
Tabel 4.23	Structural Model: Regression Weights.....	110
Tabel 4.24	Structural model: Standardized Regression Weights .....	112
Tabel 4.25	Indirect Effects .....	118