ABSTRAK

Suryaningsih Silalahi, NIM. 3213111005 dengan judul "Tinjauan Pemasangan *Road Barrier* Terhadap Kepatuhan Pengemudi Dalam Berlalu Lintas di Persimpangan Kota Medan". Jurusan Pendidikan Pancasila dan Kewarganegaraan Fakultas Ilmu Sosial. 2025.

Penelitian ini bertujuan untuk menganalisis tingkat kepatuhan pengemudi serta faktor-faktor yang memengaruhi kepatuhan terhadap kebijakan pemasangan *road barrier* sebagai upaya pengendalian lalu lintas di Kota Medan, khususnya di Simpang Jalan William Iskandar dan Simpang Jalan Putri Merak Jingga. Penelitian ini menggunakan pendekatan kualitatif dengan desain penelitian deskriptif. Data diperoleh melalui wawancara mendalam dengan pengemudi, masyarakat sekitar persimpangan, petugas Dinas Perhubungan, serta anggota Satuan Lalu Lintas Kepolisian, yang didukung oleh observasi langsung dan dokumentasi lapangan. Metode penelitian yang digunakan adalah pendekatan kualitatif dengan desain studi deskriptif. Data dikumpulkan melalui wawancara mendalam dengan pengemudi disekitar persimpangan, petugas Dinas Perhubungan, serta anggota Polisi Satlantas yang bertugas di lapangan, disertai observasi langsung dan dokumentasi lapangan. Teknik analisis data dilakukan melalui proses reduksi, penyajian, dan penarikan kesimpulan secara induktif untuk memperoleh gambaran menyeluruh tentang tinjauan kebijakan. Berdasarkan hasil penelitian, dapat disimpulkan bahwa pemasangan *road barrier* di Kota Medan terbukti cukup efektif dalam meningkatkan ketertiban dan kepatuhan pengemudi terhadap peraturan lalu lintas. Setelah penerapan kebijakan ini, tingkat pelanggaran lalu lintas menurun dari sekitar 65% menjadi 25–30%, yang menunjukkan adanya perubahan perilaku positif di kalangan pengguna jalan. Dari data Polisi Satlantas, keberadaan *road barrier* membantu mengurangi potensi pelanggaran di titik rawan dan mempermudah pengawasan arus lalu lintas, meskipun masih diperlukan penyesuaian pada titik-titik tertentu untuk menghindari penumpukan kendaraan.

Kata Kunci: Kepatuhan, Lalu Lintas, *Road Barrier*

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ABSTRACT

Suryaningsih Silalahi, Student ID. 3213111005, "A Review of the Installation of Road Barriers on Drivers' Compliance in Traffic at Intersections in Medan City." Department of Pancasila and Civic Education, Faculty of Social Sciences. 2025.

This study aimed to analyze the level of drivers' compliance and the factors influencing compliance with the policy of installing road barriers as an effort to control traffic in Medan City, particularly at the intersection of William Iskandar Street and the intersection of Putri Merak Jingga Street. This research employed a qualitative approach with a descriptive research design. Data were obtained through in-depth interviews with drivers, residents around the intersections, officers of the Transportation Agency, and members of the Traffic Police Unit, supported by direct observation and field documentation. The research method used was a qualitative approach with a descriptive study design. Data were collected through in-depth interviews with drivers around the intersections, officers of the Transportation Agency, and members of the Traffic Police who were on duty in the field, accompanied by direct observation and field documentation. Data analysis was carried out through the processes of data reduction, data display, and inductive conclusion drawing to obtain a comprehensive picture of the policy review. Based on the research results, it can be concluded that the installation of road barriers in Medan City has proven to be quite effective in improving orderliness and drivers' compliance with traffic regulations. After the implementation of this policy, the level of traffic violations decreased from approximately 65% to 25–30%, indicating a positive change in behavior among road users. According to data from the Traffic Police Unit, the presence of road barriers helped reduce the potential for violations at accident-prone points and facilitated the monitoring of traffic flow, although adjustments are still needed at certain □□□□ (points) to avoid vehicle congestion.

Keywords: *compliance, traffic, road barrier*

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