

## TABLE OF CONTENTS

<b>ABSTRACT</b> .....	<b>i</b>
<b>ACKNOWLEDGEMENT</b> .....	<b>ii</b>
<b>TABLE OF CONTENTS</b> .....	<b>iv</b>
<b>LIST OF TABLE</b> .....	<b>vi</b>
<b>LIST OF FIGURE</b> .....	<b>vii</b>
<b>LIST OF APPENDICES</b> .....	<b>viii</b>
<b>CHAPTER I INTRODUCTION</b> .....	<b>1</b>
A. Background of the Study .....	1
B. Problems of the Study .....	5
C. Objectives of the Study .....	6
D. Scopes of the Study.....	6
E. Significance of the Study .....	7
<b>CHAPTER II LITERATURE REVIEW</b> .....	<b>8</b>
A. Theoretical Framework .....	8
1. Culture .....	8
2. Culture Shock .....	9
2.1 Phases of Culture Shock .....	9
2.2 Cultural Elements .....	10
3. Tanjung Balai .....	12
B. Relevant Studies .....	12
C. Conceptual Framework .....	15
<b>CHAPTER III RESEARCH METHOD</b> .....	<b>16</b>
A. Research Design.....	16
B. Data Sources.....	16
1. Research Subjects.....	16
C. Data Collection Techniques .....	17
1. Questionnaires .....	17
2. Interview.....	18
D. Data Analysis Techniques.....	19

<b>CHAPTER IV FINDINGS AND DISCUSSIONS</b> .....	<b>22</b>
A. Findings.....	22
B. Discussion .....	37
<b>CHAPTER V CONCLUSIONS AND SUGGESTIONS</b> .....	<b>42</b>
A. Conclusions .....	42
B. Suggestions.....	43
<b>REFERENCES</b> .....	<b>44</b>

