

## ABSTRAK

ULIAN BARUS. NIM. 8196114021. Pengembangan Model Pengelolaan Penjaminan Mutu pada Universitas Muslim Nusantara (UMN) Al-Washliyah Medan. **Disertasi**. Program Studi S3 Manajemen Pendidikan Pascasarjana Universitas Negeri Medan.

Tujuan penelitian untuk: (1) mengkaji secara mendalam unsur-unsur yang dikenai dalam penjaminan mutu di UMN Al-Washliyah Kota Medan; (2) memahami secara detail proses penjaminan mutu di UMN Al-Washliyah Kota Medan dan (3) menemukan model penjaminan mutu di UMN Al-Washliyah Kota Medan. Penelitian ini dilaksanakan di UMN Al-Washliyah Kota Medan. Waktu penelitian dilaksanakan Februari – Desember 2019. Penelitian dengan model riset dan pengembangan dikembangkan untuk memperbaiki dan meneliti hasil penelitian lapangan tersebut menjadi program terapan di lapangan. Subjek penelitian adalah dosen di UMN Al-Washliyah Kota Medan. Hasil penelitian menunjukkan: (1) terjadi peningkatan penjaminan mutu di UMN Al-Washliyah Kota Medan dengan langkah analisis awal di lapangan, perencanaan secara teori dan praktik, melakukan pengujian produk awal di lapangan, melakukan revisi produk, review produk aktif, melakukan uji lapangan, memodifikasi produk akhir dan desimilasi produk; (2) terjadi peningkatan pemahaman terhadap indikator mutu sebesar 88,71%; terjadi peningkatan mekanisme pemenuhan 9 Kriteria sebesar 92,82%; terjadi peningkatan analisa data pemenuhan 9 Kriteria sebesar 88,20%; terjadi peningkatan penginputan dokumen data sebesar 84,10%; terjadi peningkatan komitmen tim kerja penjaminan mutu sebesar 88,71%; terjadi peningkatan pengawasan terjadual pihak rektorat sebesar 92,82% dan terjadi peningkatan ketersediaan dokumen penjaminan mutu sebesar 88,20% dan (3) tercapai efektivitas penggunaan model yang diajukan dan digunakan di UMN Alwashliyah Medan. Berdasarkan hasil penelitian disarankan model pengembangan penjaminan mutu harus memperhatikan dan menganalisis kebutuhan pengembangan di UMN Al-Washliyah Kota Medan dalam menciptakan lulusan handal dan berideologi islaam kealwashliyahan, melalui peran aktif dari Pihak Yayasan Al-Jamiyatul Washliyah, Pihak Rektorat, Program Studi, Dosen dan Kemdikbud Ristek Dikti melalui LLDikti Wilayah I Sumut.

Kata Kunci: Model Pengelolaan Penjaminan Mutu, UMN Al-Washliyah Medan

## ABSTRACT

ULIAN BARUS. NIM. 8196114021. Quality Assurance Management Model at the Muslim Nusantara University (UMN) Al Washliyah Medan. **Dissertation.** Postgraduate Education Management Study Program, State University of Medan.

The research objectives are to: (1) examine in depth the elements that are subject to quality assurance at UMN Al-Washliyah Medan City; (2) understand in detail the quality assurance process at UMN Al-Washliyah Medan City and (3) find a quality assurance model at UMN Al-Washliyah Medan City. This research was conducted at UMN Al-Washliyah Medan City. When the research was carried out February - December 2019. Research with a research and development model was developed to improve and examine the results of the field research to become an applied program in the field. The research subjects were lecturers at UMN Al-Washliyah Medan City. The results showed: (1) there was an increase in quality assurance at UMN Al-Washliyah Medan City with initial analysis steps in the field, theoretical and practical planning, conducting initial product testing in the field, conducting product revisions, active product reviews, conducting field tests, modifying the final product and dissimilation of the product; (2) there was an increase in understanding of quality indicators by 88.71%; there was an increase in the mechanism for fulfilling the 9 Criteria by 92.82%; there was an increase in the analysis of the fulfillment of the 9 Criteria data by 88.20%; there was an increase in the input of data documents by 84.10%; there was an increase in the commitment of the quality assurance work team by 88.71%; there was an increase in the rector's scheduled supervision by 92.82% and there was an increase in the availability of quality assurance documents by 88.20% and (3) the effectiveness of the use of the model proposed and used at UMN Alwashliyah Medan was achieved. Based on the research results, it is suggested that the quality assurance development model must pay attention to and analyze development needs at UMN Al-Washliyah Medan City in creating graduates who are reliable and have an Islamic ideology of kealwashliyahan, through the active role of the Al-Jamiyatul Washliyah Foundation, the Chancellor, Study Programs, Lecturers and the Ministry of Education and Culture Research and Technology of Higher Education through LLDikti Region I of North Sumatra.

Keywords: Quality Assurance Management Model, UMN Al-Washliyah Medan