## **CHAPTER V**

## **CONCLUSIONS AND SUGGESTIONS**

## 5.1 Conclusions

This research focused on the phraseology used in communication between ATC and pilots as the investigation to identify the types and the patterns of phraseology used by ATC and pilot. Thus, based on data analyzed, the conclusions are described as follows:

- 1. There were five types of phraseology used by ATC in communication with pilot in this research; they were General Phraseology (GP), Area Control Phraseology (Area CP), Aerodrome Control Phraseology (Aerodrome CP), Radar Control Phraseology (RCP), Approach Control Phraseology (App CP) as standard phraseology, and even non standard phraseology.
- 2. Mostly the statement was built by using General Phraseology, it might be the first or could be in the last statement. There was no specific pattern used by ATC in making a command but it should be based on what condition or situation found in communication between ATC and pilot. The patterns can be built as the needed of ATC whether he/she would like to give commands or information, the most important one is to know the call sign of aircraft identification and where to go or what should do around the air space.
- 3. Phraseology used by ATC was commonly used standard phraseology which had been standardized by ICAO. ATC might combine the types of phraseology based on the condition and situation needed. In another case and situation, ATC sometimes used non standard phraseology in

communication with pilot. Thus, between ATC and pilot, there was no worries occur when they communicate each other as long as they can get the point what they mean. It is possible that one time the non – standard phraseology can be the regular phraseology used in controller's communication whether the words or phrases will be standardized by ICAO or not.

## 5.2 Suggestions

Related to the conclusions, suggestions are delivered as follows:

- 1. Although this research is aimed at enriching the theories of phraseology especially the use of language of Air Traffic Controller, the phraseology used in communication, the types of phraseology used in communication between ATC and pilot, and the patterns of phraseology used in controller's communication, moreover the researcher expects there will be another research who interests in doing the next research about this study as the expand of this study and creates another phenomenon.
- 2. Phraseology is a unique language use in aviation. However everyone sometimes does not get any understandings about that. Moreover, this study hopefully can give a contribution to all readers, even this is only in the academic surroundings, but an educated one who has understood can give the explanation about how phraseology exist in a language as a unique and special language including in English.

3. As the results of this study are aimed at contributing the information about language used of Air Traffic Controller (ATC) as the process of communication by using phraseology for students, lecturers, and those who are interested in this field, however this research can be useful for everyone who has ideas in enriching this research especially the use of English for specific purposes.

