

A Thesis

**POLITENESS STRATEGIES OF MALE AND FEMALE
DIFFERENCES IN CUSTOMER SERVICES *MANDIRI BANK***

By:

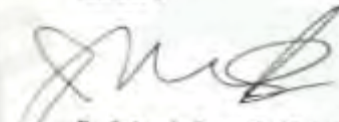
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This Thesis was examined on 27th August 2015 by the Board of Examiners

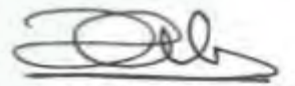
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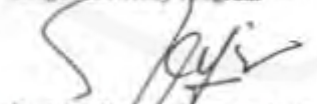
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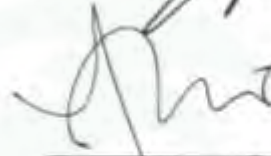
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