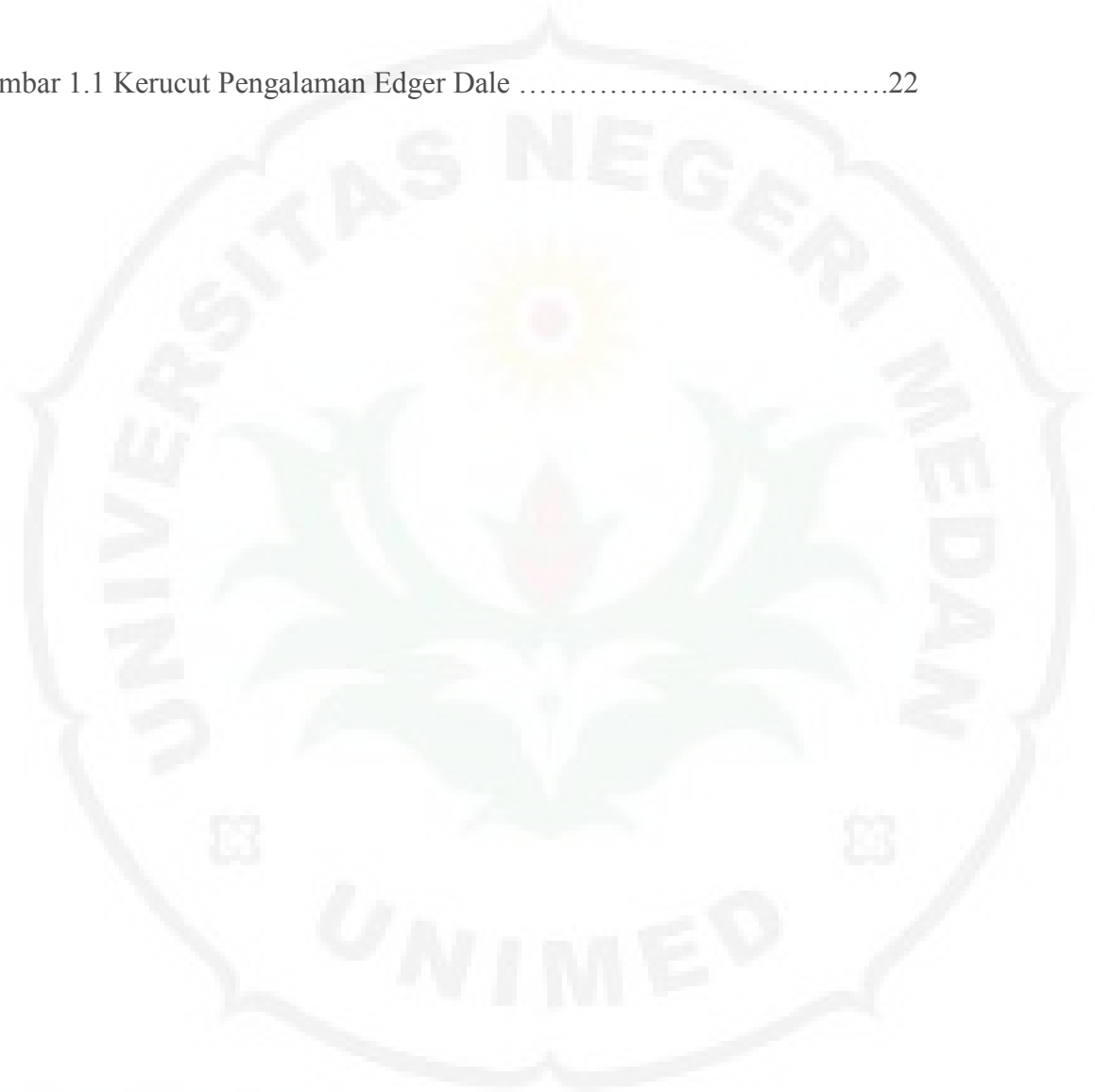


DAFTAR GAMBAR

Gambar 1.1 Kerucut Pengalaman Edger Dale22



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