LIST OF TABLES

Table 4.1 Types of Politeness Strategies Used by Waiters ................................. 68
Table 4.2 Utterances of Politeness Strategies Used by Waiters .......................... 68
Table 4.3 The Realization and the Reason of Utterances by Waiters .................. 69
Table 4.4 Types of Politeness Strategies Used by Male Waiters ....................... 70
Table 4.5 Types of Politeness Strategies Used by Female Waiters ................... 70